

# SPECIAL KEYNOTE SPEAKERS



**Monday, October 5, 2009**

**Pamela Jett, CSP**

## **Success Is An Attitude**

### **About Pamela Jett, CSP**

As an internationally recognized communication skills expert, speaker and author Pamela works with professionals to better understand that "Words Matter" when we are looking to achieve results, make an impact, and improve effectiveness. Pamela is recognized as a true innovator. She

takes people beyond theory and strategy to a level of application that is unparalleled.

Pamela has had a life-long romance with words and their effect on relationships. Her first platform experience was in musical theater. Starting at the age of 9 she began to appear regularly in local community theater productions and she was recognized as a budding speaker at age 11 when she successfully competed in a local speech competition. Pamela has felt at home on stage and in front of an audience for over 30 years. With over 15 years of professional speaking experience, Pamela has been recognized nationally for her presentation skills and is the author of several video and audio programs including *Communicate with Confidence: A Woman's Guide* and *Mind Your Own Business: A Career Management System*.

With a clientele ranging from the high-tech sector, manufacturing, women's groups, government agencies, and finance and banking, Pamela Jett has given well over 800 presentations to over 135,000 people in seven countries.

After graduating from San Diego State University with a degree in Speech Communication and being recognized as one of the top 20 speech and debate competitors in the country, Pamela went on to earn her Master's degree in Communication. It was while pursuing her PhD at the University of Utah that her love of teaching adults powerful success skills was kindled. In 2007, Pamela earned the coveted certified speaking professional designation from the National Speakers Association. She is one of less than 500 women world-wide to hold that honor.

Each of Pamela's unique programs are power-packed with practical application and real-life techniques. Her unique blend of humor and intellect are sure to leave you inspired and ready to make positive changes for increased success.

### **Keynote Speech Topic: A Words Matter Motivational Experience Presented by Pamela Jett, CSP**

Top performers have a blueprint for success – one everyone can model to reach their peak performance potential. In this innovative and practical program, Pamela Jett inspires, educates, and provides remarkable tools everyone can use when they want to stay positive, productive, and promotable – even under pressure!

- Master the #1 secret of successful people to reach goals and achieve objectives, professionally and personally!
- Learn to avoid "victim thinking" (and acting) by changing internal dialogue.
- Reap the rewards of increased emotional intelligence and maturity.
- Acquire remarkable techniques to thrive during challenging times.
- Discover leadership secrets to support employees through change.

No one is immune. Challenges happen. Change is inevitable. Projects don't go as planned. Other people can be difficult. How we respond to these challenges will determine our success. Our responses are determined by the attitude we take to every event. Top performers take an attitude that is positive, proactive, productive, and professional because they know "Success is an Attitude!"

### **Workshop: Communicate, Lead, Succeed Pamela Jett, CSP**

We are fortunate to have Pamela Jett provide us with a "must attend" workshop. People with remarkable communication skills make better leaders, team members and professionals. Discover ways to take leadership to the next level with this program.

- Discover how to take the "high road" as a leader.
- Acquire powerful phrases to build relationships and productivity.
- Practice a system for difficult conversations.

**Tuesday, October 6, 2009**



### **Scott Kipper**

Scott Kipper, Insurance Commissioner for the State of Nevada, will be our keynote speaker on Tuesday, October 6, 2009, during breakfast. Commissioner Kipper has held numerous positions within the insurance industry and has an extensive background in the many issues that face us today as we rise to new challenges. Commissioner Kipper will highlight many of today's challenges as well as define what future challenges will likely come our way. As we look at speed-to-market challenges, President Obama's venture into overhauling health care, updates to consumer protection, and other critical topics facing our industry, Mr. Kipper will give us his take on the insurance landscape and its changing scene.