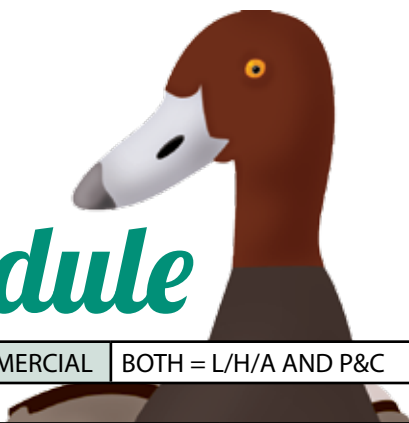


AICP 24th Annual Conference

September 25-28, 2011

Schedule



LIFE & HEALTH, L = LIFE; H = HEALTH; A = ANNUITY | P&C, P=PERSONAL; C=COMMERCIAL | BOTH = L/H/A AND P&C

Saturday, September 24, 2011						
8:00–5:00	AICP Board Of Directors Meeting (Plaza International Ballroom F)					
1:00–4:00	Registration (Plaza International Ballroom Foyer)					
Sunday, September 25, 2011						
10:00–7:00	Registration (Plaza International Ballroom Foyer)					
12:00	Exhibit Hall opens for exhibitor access (Plaza International Ballroom D–G)					
12:30–1:00	Exhibitor Meeting; Room (Challenger 40-41)—Mandatory for representatives from each Exhibitor in order to understand arrangements made with the hotel and its requirements.					
1:00–5:00	Exhibitor Set-up—Exhibitor Hall (Plaza International Ballroom D–G)					
1:00–1:45	Session Moderator Meeting; Room (Challenger 38-39)—SESSION MODERATORS PICK UP SESSION PACKETS AND DISCUSS ANY LAST MINUTE QUESTIONS.					
2:00–3:10	1 LHA Q&A Part I Life & Annuities (Orlando L)	2 P&C Q&A Part I Personal Lines (Florida B)	3 Variable Language— Friend or Foe? (L/H/A) (Orlando M)	4 Basic Rate Filings (P&C) (Florida C)	5 The Power of Networking (BOTH) (Orlando N)	
3:15–4:25	6 LHA Q&A Part II Health (Orlando L)	7 P&C Q&A Part II Commercial Lines (Florida B)	8 Keeping the Message Clear—Advertising (L/A) (Orlando M)	9 An Introduction to Excess & Surplus Lines Insurance (P&C) (Florida C)	10 Intergenerational Communications: Baby Boomers, Generation X and Generation Y (BOTH) (Orlando N)	
4:30–5:15	Chapter Officers' Training; Room (Florida Ballroom B) – MANDATORY FOR ALL NEW CHAPTER OFFICERS AND BOARD MEMBERS.					
4:30–5:15	FIRST-TIMERS MEET & GREET; Room (Florida Ballroom A) – First-time conference attendees are encouraged to attend this interactive and informative networking session. Get to know other attendees and learn to navigate conference like a pro!					
5:30–7:00	Exhibitor Showcase; (Plaza International Ballroom D-G) Silent Auction Begins. Compliance puzzle.					
7:00–9:00	Welcome Reception— Twilight on the Terrace —Recreation Level					



Conference Schedule

Monday, September 26, 2011												
7:30–8:30	Breakfast/General Session/Opening Remarks and Announcements. Seating by Chapters. Plaza International Ballroom H-K. <i>Committee Recognition: Conference Planning and Website</i> ; Presentation by Camp Boggy Creek											
8:30–9:00	Commissioner Keynote Speaker—Roger A. Sevigny, State of New Hampshire—Plaza International Ballroom H-K											
9:15–10:30	11 View from the Top— P&C Topics (Florida A)	12 Compliance Connections (L/H/A) (Orlando M)	13 Excepted Benefits Under HIPAA/ Affordable Care Act's Market (H) (Orlando L)	14 Filing Strategies (BOTH) (Orlando N)	Exhibits Open 9:00 to 5:00							
10:30–10:45	<i>Break—In Exhibit Hall—Plaza International Ballroom D-G</i>											
10:45–12:00	15 View from the Top— L/H/A Topics (Orlando M)	16 Compliance Connections (P&C) (Florida A)	17 Company Licensing (P&C) (Florida C)	18 Survey of State Privacy Laws (BOTH) (Orlando N)								
12:15–1:30	<i>Buffet Lunch—Plaza International Ballroom H-K Announcements, Committee Recognition: Membership and Education; ACP, CCP and CE Awards</i>											
1:30–2:45	19 Disability Income (H) (Orlando L)	20 AML: What Every Insurer Needs To Know (L/A) (Orlando N)	21 Fostering an Innovative Environment (L/H/A) (Orlando M)	22 In Plain Language (P&C) (Florida A)	23 Current & Future Impact of the 2011 Florida Property Insurance Law (P&C) (Florida B)	24 Identify- ing Fraud Through Analytics (P&C) (Florida C)	25 Unclaimed Property (BOTH) (Challenger 38–39)	26 Social Media 101—Get In the Game (BOTH) (Challenger 40–41)				
2:45–3:15	<i>Break—In Exhibit Hall—Plaza International Ballroom D-G</i>											
3:15–4:45	27 Hot Topics for Life & Annuities (Orlando L)	28 Market Conduct Issues from a Regulator Perspective (L/H/A) (Orlando M)	29 Association Groups – the Good, the Bad, and the Fraudulent (L) (Orlando N)	30 Current Topics in Excess & Surplus Lines (Advanced) (P&C) (Florida A)	31 Internal Audit Best Practices (P&C) (Florida B)	32 Coordinat- ing Market Conduct Exams of Every Size (P&C) (Florida C)	33 How To Get Rid of Stress (BOTH) (Challenger 40–41)	34 Ethical Dilemmas – What IS the Right Thing to Do? (BOTH) (Challenger 38–39)				
5:00–6:00	Exhibitor Showcase; Plaza International Ballroom D-G—Exhibitor door-prizes (MUST BE PRESENT TO WIN)											
Evening	Chapter Events											

Tuesday, September 27, 2011

7:30–8:45	Breakfast/General Session; Plaza International Ballroom H–K <i>Announcements, Committee Recognition: Finance, Nominating, and GIR.</i>								
8:00–8:45	Keynote Speaker—Lou Heckler—Plaza International Ballroom H–K								
9:00–10:15	35 A How-To Guide For the Florida I-File System (L/H/A) (Orlando M)	36 Hot Topics in Health (H) (Orlando L)	37 Fraud Detection & Prevention (L/H/A) (Florida C)	38 Meet your Regulators P&C Industry/ Regulator Roundtables (Orlando N)	39 Dealing With Multi-Location Risks (P&C) (Florida B)	40 Emerging Technologies & Contemporary Compliance Challenges (BOTH) (Florida A)	41 So You Want to do a SERFF Filing—and Do It the Easy Way! (BOTH) (Challenger 40–41)	Silent Auction Ends After Morning Break Exhibits Open 9:00 to 3:15	
10:15–10:30	Break—In Exhibit Hall; Plaza International Ballroom D–G								
10:30–12:00	42 Meet your Regulators L/H/A Industry/ Regulator Roundtables (Orlando N)	43 Federal Healthcare Reform— 1 Year Later (H) (Orlando L)	44 The FL Regulatory Environment & Getting Filings Approved (P&C) (Florida A)	45 Credit Scoring— Still An Issue (P&C) (Florida B)	46 Introduction to Surety/ Fidelity Line of Business (P&C) (Challenger 38–39)	47 Leadership By Choice (BOTH) (Florida C)	48 To Blog or Not to Blog? (BOTH) (Challenger 40–41)		
12:15–1:40	Lunch; President’s Award and Lennon Award; Transfer of President’s Gavel; Recognition of Current Board of Directors and New Board of Directors Business Meeting EVERYONE WELCOME! PLEASE JOIN US TO HEAR AICP LEADERSHIP REPORT ON AICP BUSINESS Plaza International Ballroom H–K								
1:45–3:00	49 Senior Issues— Under the Magnifying Glass (H) (Orlando L)	50 IIPRC: All Its Quacked Up To Be? (L) (Challenger 38–39)	51 Market Conduct Issues from an Industry Perspective (L/H/A) (Orlando M)	52 Meet your Regulators P&C Industry/ Regulator Roundtables (Orlando N)	53 Going Green for Insureds & Insurers (P&C) (Florida B)	54 How To Address Consumer Complaints (BOTH) (Florida A)	55 Seguros En Puerto Rico (BOTH) (Challenger 40–41)		
3:00–3:30	Break—In Exhibit Hall; Plaza International Ballroom D–G								
3:30–4:45	56 Meet your Regulators L/H/A Industry/ Regulator Roundtables (Orlando N)	57 New Annuity Disclosure & Illustration Model Act (A) (Orlando M)	58 Commercial Inland Marine Insurance (P&C) (Florida A)	59 Auditing— Case Scenarios (P&C) (Challenger 38–39)	60 P&C Hot Topics (Florida B)	61 Consistencies/ Inconsistencies Among Reviewers (BOTH) (Florida C)	62 The Future Of MCAS (BOTH) (Challenger 40–41)		
5:00–6:00	Chapter Meetings as needed								
Evening	No planned activities—free for networking, evening on the town								

Conference Schedule

Wednesday, September 28, 2011						
7:30–8:45	Breakfast/Closing Session; Plaza International Ballroom H-K <i>Announcements, Committee Recognition: Marketing, Publications, and Bylaws</i>					
9:00–10:15	63 LTC—Recent Developments (H) (Orlando M)	64 Suitability—It's a New Era (L/A) (Orlando L)	65 Commercial Regulatory Modernization & Scheduled Rating (P&C) (Florida C)	66 Federal Oversight (P&C) (Florida B)	67 Operations Compliance (BOTH) (Florida A)	68 Document Retention (BOTH) (Challenger 40–41)
10:15–10:30	<i>Break—In Exhibit Hall—Plaza International Ballroom Foyer</i>					
10:30–11:45	69 PPACA Update—New Reporting Requirements & Filing Issues (H) (Orlando M)	70 A to Z Best Practices for Tracking and Implementing Regulatory Changes (L/H/A) (Orlando L)	71 Product Development—Best Practices (P&C) (Florida C)	72 Not Your Parents' Market Conduct (P&C) (Florida B)	73 Call Center Compliance (BOTH) (Challenger 40–41)	74 Adjusting to the New World: Implications of the Dodd-Frank Law and Federal Insurance Office (BOTH) (Florida A)
12:30–3:00	2011–2012 Board Meeting—Vote on Annual Charges (working Lunch served at 12:00) Orlando Ballroom N					



Please remember to complete your session and conference evaluations at the conference. We truly value your feedback. Safe travels!